

# Digital Equity Plan Appendices Commonwealth of Kentucky

State Digital Equity Planning Grant Program

September 2023



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EDUCATION AND  
LABOR CABINET

## Appendix I. KY Digital Equity Plan Crosswalk with State Digital Equity Plan Requirements

Section #	KY Digital Equity Plan Section	Page	State Digital Equity Plan Requirements (Statutory and Additional Requirements per Section 60304(c)(1) of the IJA)
<a href="#">2.1</a>	<a href="#">Vision</a>	<a href="#">5</a>	<ul style="list-style-type: none"> <li>A stated vision for digital equity (Additional Requirement 1)</li> </ul>
<a href="#">2.2</a>	<a href="#">Alignment with Existing Efforts to Improve Outcomes</a>	<a href="#">4</a>	<ul style="list-style-type: none"> <li>An assessment of how the measurable objectives identified in item 2 of this Section IV.C.1.b.i will impact and interact with the State's:               <ol style="list-style-type: none"> <li>Economic and workforce development goals, plans, and outcomes</li> <li>Educational outcomes</li> <li>Health outcomes</li> <li>Civic and social engagement</li> <li>Delivery of other essential services. (Statutory Requirement 3)</li> </ol> </li> <li>A description of how municipal, regional, and/or Tribal digital equity plans will be incorporated into the State Digital Equity Plan. (Additional Requirement 5)</li> <li>AA description of how the State will coordinate its use of State Digital Equity Capacity Grant funding and its use of any funds it receives in connection with the Broadband (Additional Requirement 10)</li> </ul>
<a href="#">2.3</a>	<a href="#">Strategic Goals and Objectives</a>		Measurable objectives for documenting and promoting among each Covered Population located in that State (Statutory requirements 2)
<a href="#">3.1</a>	<a href="#">Asset Inventory</a>	<a href="#">20</a>	An asset inventory, including current resources, programs, and strategies that promote digital equity for each covered population, whether publicly or privately funded, as well as existing digital equity plans and programs already in place among municipal, regional, and Tribal governments. (Additional Requirement 3)
<a href="#">3.1.1</a>	<a href="#">Digital Inclusion Assets by Covered Population</a>	<a href="#">20</a>	An asset inventory, including current resources, programs, and strategies that promote digital equity for each of the covered populations, whether publicly or privately funded, as well as existing digital equity plans and programs already in place among municipal, regional, and Tribal governments. (Additional Requirement 3)

Section #	KY Digital Equity Plan Section	Page	State Digital Equity Plan Requirements (Statutory and Additional Requirements per Section 60304(c)(1) of the IJA)
<a href="#">3.1.2</a>	<a href="#">Existing Digital Equity Plans</a>	<a href="#">32</a>	An asset inventory, including current resources, programs, and strategies that promote digital equity for each covered population, whether publicly or privately funded, and existing digital equity plans and programs already in place among municipal, regional, and Tribal governments. (Additional Requirement 3)
<a href="#">3.2</a>	<a href="#">Needs Assessment</a>	<a href="#">43</a>	A digital equity needs assessment, including a comprehensive assessment of the baseline from which the State is working and the State’s identification of the barriers to digital equity faced generally and by each of the covered populations in the State. (Additional Requirements 2)
<a href="#">3.2.1</a>	<a href="#">Covered Population Needs Assessment</a>	<a href="#">69</a>	Identification of barriers to digital equity faced by Covered Populations in the State. (Statutory Requirement 1)
<a href="#">4</a>	<a href="#">Collaboration and Stakeholder Engagement</a>	<a href="#">73</a>	To achieve the measurable objectives identified above, a description of how the State plans to collaborate with key stakeholders in the State (Statutory requirement 4)
<a href="#">4.1</a>	<a href="#">Coordination and Outreach Strategy</a>	<a href="#">73</a>	A list of organizations with which the Administering Entity for the State collaborated in developing the Plan. (Statutory requirement 5)
<a href="#">5.1</a>	<a href="#">Implementation Strategy &amp; Key Activities</a>	<a href="#">81</a>	An implementation strategy that is holistic and addresses the barriers to participation in the digital world, including affordability, devices, digital skills, technical support, and digital navigation. The strategy should (a) establish measurable goals, objectives, and proposed core activities to address the needs of covered populations, (b) set out measures ensuring the plan’s sustainability and effectiveness across State communities, and (c) adopt mechanisms to ensure that the plan is regularly evaluated and updated. (Additional Requirement 6) <ul style="list-style-type: none"> <li>• An explanation of how the implementation strategy addresses gaps in existing state, local, and private efforts to address the barriers identified pursuant to Section IV.C.1.b.i, item 1, of this NOFO (Statutory Requirement 1 and Additional Requirement 7)</li> </ul>
<a href="#">5.2</a>	<a href="#">Timeline</a>	<a href="#">81</a>	A timeline for implementation of the plan. (Additional Requirement 9)

## Appendix II. Digital Inclusion Asset Inventory

Organization Name	Asset Name	Description	Covered Population(s) Served
Amped	Russell Station Technology and Learning Center	Access to internet-enabled devices, Digital literacy training, Digital tech support, Digital skills development	Persons of color, Low-income
AT&T	Public Library Association Collaboration on ACP and Digital Learning; Connected Learning Centers; Achievery by AT&T; ACCESS (Low Cost BB Offer w/ ACP); Somali Community Center of Louisville; Blue Star Families; Laptop; Achievery by AT&T; Contributions to Backside Learning Center at Churchill and to Hindman Settlement School	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital skills development	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Low-income, Individuals with a language barrier
Ballard Telephone Cooperative (BTC)	ACP	Access to reliable and affordable internet, Digital literacy training, Digital tech support	Aging individuals (age 60+), Individuals who reside in a rural area, Low-income
Ballard-Carlisle County Public Library	Wi-Fi access	Wi-Fi accessibility 24 hours	Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Low-income, Women

Organization Name	Asset Name	Description	Covered Population(s) Served
Big Sandy Community and Technical College/KCTCS	Big Sandy Community and Technical College (BSCTC) online educational programs and support for college students.	Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety, Digital financial literacy, Digital skills development (e.g., Programming, Cybersecurity certification). It provides direct instruction in digital literacy and hosts workforce training programs with digital inclusion elements for the community. Additionally, through grants and special programs, BSCTC offers summer programs to enhance technology and digital skills for local youth, creating a career pathway for the region. In 2022, the college upgraded its technology infrastructure on all campuses, boosting speed and connectivity with wireless access points. BSCTC is dedicated to leveraging technology to support students and the community, ensuring they have the necessary skills for success in the digital age.	Aging individuals (age 60+), Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, other
Bluegrass Local Workforce Development Area	Kentucky Career Center - Bluegrass	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital financial literacy.	Aging individuals (age 60+), Low-income
Boyd County Public Library	Public access computers	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content, Basic awareness of online safety, Digital financial literacy, Digital skills development	Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women
Boyle County Public Library	N/A	Access to reliable and affordable internet, Access to internet-enabled devices, Digital tech support, Digital financial literacy, Digital skills development	other

Organization Name	Asset Name	Description	Covered Population(s) Served
Campbell County Public Library	Talking Tech Troubles, One on One Computer Help, outreach to seniors through YMCA and senior center	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety	Aging individuals (age 60+), Veterans, Low-income
Carl D. Perkins Job Corps Center	Carl D. Perkins Job Corps Center	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital financial literacy	Low-income
CDPVTTC	Internet access programs	Basic awareness of online safety	Individuals with disabilities
Center for Rural Development	Center for Rural Development Broadband Program	The Center for Rural Development has launched a Technology Assistance Program (TAP) to help communities begin asset mapping, perform feasibility studies, and conduct pre-engineering analyses of community fiber projects or other activities that will extend the reach of the KentuckyWired fiber infrastructure. The initiative is funded by grant KY-18984-17 from the Appalachian Regional Commission and is administered by The Center for Rural Development. The Center has additional information about local, state, and federal funds that support the initiative to bring broadband access to rural areas. The Center is dedicated to helping communities explore ways to become "fiber ready", in order to make reliable high-speed, high-capacity internet available to as many people as possible. The mission of The Center is to positively impact the communities within 45 counties of southern and eastern Kentucky, through supporting the implementation of	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)

Organization Name	Asset Name	Description	Covered Population(s) Served
		KentuckyWired infrastructure. The Center is working to bridge the digital divide.	
City of Hopkinsville, KY	Information Technology Department	Use of applications and online content; Basic awareness of online safety	other
Community Action Council for Lexington-Fayette, Bourbon, Harrison and Nicholas Counties, inc.	CAC programs	We offer various programs including CDA, CDL and CNA courses, Emergency Rental Assistance Program (Fayette County), Head Start programs (17 counties), LiHEAP, statewide programs through Adult Protective Services/Child Protective Services and other services.	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)

Organization Name	Asset Name	Description	Covered Population(s) Served
Connected Nation	Connected Nation Digital Literacy & Learning (DLL) Workshops	Digital literacy training, Use of applications and online content, Basic awareness of online safety	Indigenous persons or Native Americans, Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)
Council on Postsecondary Education	Kentucky Virtual Library	On the Virtual Library's website, students can search for articles, research specific topics or browse well-known titles, such as Scholastic GO! and Encyclopedia Britannica. Materials are available for students at all levels - from elementary grades through college and beyond, including adult learners, those entering the job market and those studying in health care.	Persons of color, Ethnic minorities, Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)
Crittenden County Public Library	Crittenden County Public Library	Access to reliable and affordable internet, Access to internet-enabled devices, Use of applications and online content	Individuals who reside in a rural area, Low-income, other
Crossroads Broadband of Kentucky	It doesn't have an official name.	Access to reliable and affordable internet, Access to internet-enabled devices, Use of applications and online content	Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities
Cynthiana-Harrison County Public Library	Mobile Hotspots and Chromebooks for Checkout	Access to internet-enabled devices	Low-income
Daviess County Public Library	Public Internet Access Program, Tech Training, Mobile Hotspot Lending, and ECF	Access to internet-enabled devices, Digital literacy training, Use of applications and online content	Low-income



Organization Name	Asset Name	Description	Covered Population(s) Served
Digital Works	Digital Works	The Digital Works program delivers grant-funded, live, virtual, digital skills and customer service training, and individualized career readiness support (resume, cover letter, interviewing, job application) focused on the unique characteristics of confidently and safely applying for and securing a work-from-home job. Participants engage as a group in a virtual environment utilizing remote communication tools while they upskill/refresh important skills needed to succeed. The program places a special emphasis on military-connected participants (veterans, spouses, and transitioning service members). Remote employment is a solution that can offer flexibility, portability, and career continuity.	Veterans, Individuals who reside in a rural area, Low-income, Individuals with a language barrier (e.g., limited English proficiency)
DUO Broadband	ACP	Access to reliable and affordable internet	other
Eastern Telephone & Technologies	We are currently working with several communities to assist them with the implementation of broadband in their area (some are municipalities, some are entire counties). At present we do not have a specific name for a specific area as we are in the beginning stages for several areas.	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, other	other
Education and Labor Cabinet	Kentucky Career Center	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content	Veterans, Individuals who reside in a rural area, other

Organization Name	Asset Name	Description	Covered Population(s) Served
Esperanza Latino Center of NKY	1. Esperanza Computer Training 2. Bilingual Service-Desk ACP Assistance	Access to reliable and affordable internet, Digital literacy training, Use of applications and online content	Persons of color, Low-income, Women, Individuals with a language barrier
Estill County Public Library	City of Hopkinsville, KY	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Digital financial literacy	Low-income
Fayette County Public Schools	Fayette County Public Schools Free Wi-Fi Program	Free hotspot for families with no internet access at home, allowing kids to access virtual learning.	Low-income
Feeding America Kentucky's Heartland	N/A	other	other
Gallatin County Public Library	Mobile Hotspot Loaning	Access to internet-enabled devices	Low-income
George Coon Public Library	George Coon Public Library	Use of applications and online content	Aging individuals (age 60+), Individuals who reside in a rural area, Low-income
Goodwill Industries of Kentucky	Goodwill Opportunity Centers	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Basic awareness of online safety, Digital financial literacy, Digital skills development (e.g., Programming, Cybersecurity certification)	Individuals who reside in a rural area, Low-income, Individuals with a language barrier (e.g., limited English proficiency)
Green County Public Library	Green County Public Library internet and device assistance programs	Access to reliable and affordable internet (e.g., ACP sign ups), Use of applications and online content	Low-income
International Union of Operating Engineers Local 181	IUOE LOCAL 181 Digital Inclusion Training for Veterans	Digital inclusion training programs for local veterans	Veterans

Organization Name	Asset Name	Description	Covered Population(s) Served
J.U. Kevil Memorial Foundation, Inc.	Day Training for individuals with disabilities who have been accepted for services.	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital skills development	Individuals with disabilities
Jackson County Public Library	Laptop/Hotspot Lending Program Check out a Librarian - Tech Support Bookmobile Outreach Services	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety	Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women
Jessamine County Public Library	JCPL One-to-One Computer Help	Free in-person computer skills classes as well as one-to-one computer help.	Individuals who reside in a rural area, Low-income, Individuals with a language barrier (e.g., limited English proficiency)
Johnson County Public Library	Various programs offer these services	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content, Basic awareness of online safety, Digital skills development	Aging individuals (age 60+), Individuals who reside in a rural area, Women, other
Kennedy Individualized Community Services, LLC	Kennedy Individualized Community Services (Adult Foster Care)	other	other

Organization Name	Asset Name	Description	Covered Population(s) Served
Kentucky Assistive Technology Services Network	KATS Network Disability Solutions Through Technology	KATS has a reutilization program, CARAT, that collects, refurbishes, and redistributes assistive technology (AT) and durable medical equipment (DME). The KATS network of lending library programs offers individuals the opportunity to borrow AT short-term and allows individuals to list their own items for sale/giveaway. Kentuckians can visit the KY Assistive Technology Locator website to see the equipment currently available. KATS AT Demonstration Centers provide a place for people of all ages and disabilities, their family members/caregivers as well as educators, healthcare providers, and other professionals to see, learn about, and try out the latest AT. The KATS Network operates a statewide information and referral system, providing individuals with information on a wide range of AT and disability-related programs and services. KATS also provides public awareness, training, and technical assistance.	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Kentucky Business Enterprises	Kentucky Business Enterprise	Access to internet-enabled devices, Use of applications and online content	Aging individuals (age 60+), Individuals who reside in a rural area, Individuals with disabilities, Women

Organization Name	Asset Name	Description	Covered Population(s) Served
Kentucky Highlands Investment Corporation	AHEAD grant. This grant from the USDA Rural Innovative Placemaking Challenge has KHIC and partners identifying and removing the barriers for residents in multi-family public housing to access broadband. It covers Bell, Clay, Harlan, Knox, Leslie, Letcher, Perry, and Whitley Counties. There are 122 campuses.	Access to reliable and affordable internet, other	Low-income, other
Kentucky Office of Adult Education	Kentucky Adult Education (KYAE)	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Kentucky Office of Adult Education	Kentucky Adult Education (KYAE)	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier, other
Kentucky Office of Vocational Rehabilitation	I am not sure.	Access to reliable and affordable internet, Access to internet-enabled devices	other

Organization Name	Asset Name	Description	Covered Population(s) Served
Kentucky OVR	Kentucky OVR	Use of applications and online content, other	Individuals with disabilities
Kentucky Partnership for Families and Children Inc	Face to face, computer (zoom), emails, phone calls	Digital skills development, other	Indigenous persons or Native Americans, Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier
KY Office of Vocational Rehabilitation	KY Office of Vocational Rehabilitation	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital skills development (e.g., Programming, Cybersecurity certification)	Individuals with disabilities
KY Office of Vocational Rehabilitation	KY Office of Vocational Rehabilitation	Access to reliable and affordable internet, Access to internet-enabled devices	Individuals with disabilities
KY Office of Vocational Rehabilitation	KY Office of Vocational Rehabilitation	Access to internet-enabled devices	Individuals with disabilities
KY OVR	We partner with the TENCO Kentucky Career Center and sometimes have our consumers without wi-fi or computer access use their resource room.	other	Individuals with disabilities
LCADD	Grant services	other	Incarcerated adults and their families
LCADD	Grant services	other	Incarcerated adults and their families

Organization Name	Asset Name	Description	Covered Population(s) Served
Lewis County Public Library	Access to Internet	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Basic awareness of online safety	Individuals who reside in a rural area, Low-income
Lexington Public Library	Lexington Public Library Career and Job Resources	Video courses to learn computer basics, navigating the internet, and using popular software programs. Achieve basic to advanced skills in word processing, creating spreadsheets and databases, implementing design and more.	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Life Learning Center	NA	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital financial literacy	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women
LifeSkills	Prevention and Outreach services	Access to reliable and affordable internet, Access to internet-enabled devices, Use of applications and online content, Basic awareness of online safety	Individuals who reside in a rural area, Individuals with disabilities
Louisville Free Public Library	Louisville Free Public Library Computer Classes	Computer and digital skills classes	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier

Organization Name	Asset Name	Description	Covered Population(s) Served
			(e.g., limited English proficiency), other
Louisville Metro Government	Louisville Digital Inclusion Plan	Louisville Metro is using the Digital Inclusion Plan to pursue the city's larger strategic planning goals for the region related to jobs, education, and being a more compassionate city. From the plan: "Whether applying for a job, doing homework, or starting a business, all of our residents need digital skills, tools, and connectivity."	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Louisville Metro Government	Digital Inclusion pathways	Access to reliable and affordable internet, Digital literacy training, Digital financial literacy, Digital skills development	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier
Louisville Metro Housing Authority	Thrive Program	Access to reliable and affordable internet, Digital literacy training, Digital tech support, Digital skills development	Persons of color, Ethnic minorities, Aging individuals (age 60+), Individuals with disabilities, Low-income, Women, Individuals with a language barrier



Organization Name	Asset Name	Description	Covered Population(s) Served
Louisville Metro Office of Resilience and Community Services	Bank On Louisville	Access to reliable and affordable internet	Low-income
Louisville Metro Housing Authority	Louisville Metro Housing Authority Affordable Connectivity Program	information about internet services	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Lyon County Public Library	One-on-One digital help	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety	other
Marion County Public Library	The library offers free internet access to anyone inside and outside our building; we also offer free access to internet-enabled devices. Library staff offer help to patrons (as needed) with navigating public assistance sites/portals and other government and job-seeking sites. The library does have an online use policy that outlines basic digital literacy and online safety protocols.	Access to internet-enabled devices, Use of applications and online content, Basic awareness of online safety	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women
Marshall County Public Library	Public internet-access computers; Free Wi-Fi (24/7 with parking lot access); Hotspot lending	Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content,	Individuals with disabilities

Organization Name	Asset Name	Description	Covered Population(s) Served
		Basic awareness of online safety, Digital skills development	
McCreary County Public Library	McCreary County Public Library internet access and use programs	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, other	Aging individuals (age 60+), Individuals who reside in a rural area
McLean County Public Library	McLean County Public Library internet programs	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices. We offer free wi-fi service as well as 16 public accessible computers	Low-income
Meals on Wheels Southwest OH and Northern KY	Meals on Wheels Southwest OH and Northern KY Virtual Senior Center and Digital Connect	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Low-income, Women
Mountain Telephone	Mountain Rural Telephone Cooperative, Inc	Access to reliable and affordable internet	Individuals who reside in a rural area
Muhlenberg County Public Libraries	Muhlenberg County Public Library one-on-one computer training and internet assistance programs	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital financial literacy	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)
Murray State University	MSU Information Systems, Cybersecurity	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Use of applications and online content, Basic awareness of online safety, Digital skills	Persons of color, Ethnic minorities, Veterans, Individuals with disabilities, Low-income, Women, Individuals with a

Organization Name	Asset Name	Description	Covered Population(s) Served
		development (e.g., Programming, Cybersecurity certification)	language barrier (e.g., limited English proficiency)
Northern Kentucky University	Cinsam, Governor's Scholars, InterAlliance, Seminars and Conferences.	Digital skills development (e.g., Programming, Cybersecurity certification)	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Northern Ky Community Action Commission	We are currently interested in partnering to add digital inclusion into our list of services	Access to reliable and affordable internet	Persons of color, Individuals with disabilities, Low-income
Office of Adult Education, Education & Labor Cabinet	Office of Adult Education	Access to internet-enabled devices, Digital literacy training, Use of applications and online content	Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Individuals with a language barrier (e.g., limited English proficiency)
Office of Vocational Rehabilitation	Office of Vocational Rehabilitation	Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital skills development	Individuals with disabilities
Office of Vocational Rehabilitation	Office of Vocational Rehabilitation	Access to internet-enabled devices	Individuals with disabilities

Organization Name	Asset Name	Description	Covered Population(s) Served
Pathways Inc.	The program that I am a participant/employee of with Pathways Inc (www.Pathways-Ky-org) is IPS Supported Employment but I am not 100% if we are offering digital inclusion services. Perhaps we are as that may be why I received this email initially.	other	Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women
Red Bird Mission	Red Bird Region Broadband Action Team and Seniors4Seniors	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training	Aging individuals (age 60+), Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women
Rockcastle County Public Library	Rockcastle County Public Library public access computers and wi-fi; Girls Who Code classes	Access to reliable and affordable internet (e.g., ACP sign ups), Use of applications and online content, Other	Aging individuals (age 60+), Low-income, other
Rocky Hollow Rec Center	Rocky Hollow Rec Center internet access program	Access to internet-enabled devices	Aging individuals (age 60+)
Rowan County Public Library	Library Services including Hotspots	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety, Digital financial literacy, Digital skills development (e.g., Programming, Cybersecurity certification)	Aging individuals (age 60+), Individuals who reside in a rural area
Russell County Public Library	The Achieve Network	Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety, Digital skills development (e.g., Programming, Cybersecurity certification)	Ethnic minorities, Aging individuals (age 60+), Individuals who reside in a rural area, Low-income, Individuals with a language barrier (e.g., limited English proficiency)

Organization Name	Asset Name	Description	Covered Population(s) Served
Shaping Our Appalachian Region	EKY Office of Digital Equity	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators), Use of applications and online content, Basic awareness of online safety, Digital skills development (e.g., Programming, Cybersecurity certification)	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
Shultz Career Consulting	N/A - We help disabled individuals find jobs online.	Digital literacy training, Use of applications and online content	Individuals with disabilities
SOAR (Shaping Our Appalachian Region)	SOAR (Shaping Our Appalachian Region) Office of Digital Equity	SOAR founded the Eastern Kentucky Office of Digital Literacy to help every resident: Use the internet to find remote jobs; Participate in local and community events; Take steps to improve their health through Telehealth; Access education and career training; Improve one's lifestyle by being able to "connect" with friends and family virtually	Individuals who reside in a rural area, Low-income
Southcentral Community and Technical College	Digital Literacy courses within Adult Education	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Basic awareness of online safety	Persons of color, Ethnic minorities, Veterans, Low-income, Women, Individuals with a language barrier
Southwest Center	Southwest Center for the Developmentally Disabled	Access to internet-enabled devices	Persons of color, Aging individuals (age 60+), Individuals with disabilities, Individuals with a language barrier

Organization Name	Asset Name	Description	Covered Population(s) Served
Spencer County Public Library	Check Out the Internet: Mobile Hotspots	Check Out the Internet: Mobile Hotspots available for check out with a library card that provides households with internet access for 5 devices."; Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, Digital literacy training, Use of applications and online content, Basic awareness of online safety, Digital skills development (e.g., Programming, Cybersecurity certification)	Aging individuals (age 60+), Individuals who reside in a rural area, Low-income
St. Vincent Mission	Career-Readiness Program	Access to internet-enabled devices	Individuals who reside in a rural area, Low-income, Women
TANK	Our transit operations serve all functions of the economy as it applies to transportation. We have free WiFi on all our buses and provide transportation access to dozens of resources in Northern Kentucky.	Access to reliable and affordable internet (e.g., ACP sign ups), Access to internet-enabled devices, other	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency), other
TDS Telecom	TDS is providing a low-income service, TDS Connects, participates in the ACP / free WI-FI, web video on enrolling in the ACP, offering free 1Gig service to one anchor institution in each service area and post grant training programs..	Access to reliable and affordable internet, Digital literacy training, Use of applications and online content, Basic awareness of online safety	Individuals who reside in a rural area, Low-income
TENCO Workforce Development Board	WIOA Title I Adult, DW, Youth	Access to internet-enabled devices, Use of applications and online content	Low-income

Organization Name	Asset Name	Description	Covered Population(s) Served
Trimble County Public Library	Public Access Computer program Public Wi-Fi program Hotspot and Chromebook lending program	Access to internet-enabled devices, Digital literacy training, Digital tech support (e.g., Digital Navigators)	Veterans
Trimble County Public Library	General library services	Access to reliable and affordable internet, Access to internet-enabled devices, Digital tech support, Use of applications and online content, Basic awareness of online safety	Veterans, Individuals who reside in a rural area
United Way of Greater Cincinnati	United Way of Greater Cincinnati's NKY Digital Equity Initiative for Students	free internet; technology for students	Persons of color, Ethnic minorities, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Individuals with a language barrier (e.g., limited English proficiency), other
United Way of Greater Cincinnati	Community Connections	Access to reliable and affordable internet, Digital tech support	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated adults and their families, Women, Individuals with a language barrier
Unity Allies	Unity Allies provides education. There is not a specific program name for the service. We tailor our workshops and educational services based on the specific needs of the client.	Digital financial literacy, other	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Incarcerated

Organization Name	Asset Name	Description	Covered Population(s) Served
			adults and their families, Women, Individuals with a language barrier
University of Kentucky	University of Kentucky Digital Inclusion Services	<p>The University of Kentucky (UK) offers a variety of programs that offer digital inclusion services. Many of these programs are interlaced into the fabric of how the University serves our campus community - students, faculty, and staff - and how we make some of those services readily available to the broader Kentucky community. Below is a link to one example of what this looks like at UK.</p> <p><a href="https://smartcampus.uky.edu/">https://smartcampus.uky.edu/</a></p>	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women, Individuals with a language barrier (e.g., limited English proficiency)
University of Kentucky Cooperative Extension Service	University of Kentucky Cooperative Extension Digital Literacy Program	<p>Through Cooperative Extension programs in 120 counties within the state we have the capability of providing digital literacy education to the general public based upon various areas of expertise and community need (ie agriculture production, financial management, consumer decision making, youth leadership, etc). We have provided "Essentials of Community Cybersecurity" and "Community Preparedness for Cyber Incidents" trainings to community leaders. Additionally we offer specialized Extension based online training "Get Qualified for Remote Work" to increase the skill sets of rural residents to be successful remote workers where adequate broadband is available.</p>	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women



Organization Name	Asset Name	Description	Covered Population(s) Served
University of Louisville	University of Louisville	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content, Basic awareness of online safety, Digital financial literacy, Digital skills development	other
University of Louisville Trager Institute Optimal Aging Clinic	We provide a variety of programs and services including primary care and behavioral health care. We provide a telehealth option to patients. We also provide a Virtual Friendly Visitor Program which uses technology to connect the FV volunteer and older adult participant. We offer evidence-based health education intervention virtually as well as health education classes. The Trager Institute also engages in workforce development engaging hundreds of students every year in practicum placements and training and education. These trainings are done virtually including training offered to the community. We offer a Project ECHO training model that reaches across the state virtually. We offer an Interdisciplinary Case Management Experience that is provided virtually.	Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content, Basic awareness of online safety	Aging individuals (age 60+), Individuals who reside in a rural area
Vocational Rehabilitation	Unsure	other	Individuals with disabilities

Organization Name	Asset Name	Description	Covered Population(s) Served
Vocational Rehabilitation	Consumers have the capability of signing our applications and other paperwork electronically.	other	Individuals with disabilities
Warren County Public Library	Read and Feed	Access to internet-enabled devices	Individuals who reside in a rural area, Low-income, Women, Individuals with a language barrier
Western Kentucky University	WKU digital inclusion services	Services provided to members of the WKU community ranging from academic programs to support services provided by the operational side of the house.	Persons of color, Ethnic minorities, Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women
William B Harlan Memorial Library	Wm B Harlan Library programs and services	Access to reliable and affordable internet, Access to internet-enabled devices, Digital literacy training, Digital tech support, Use of applications and online content, Basic awareness of online safety, Digital skills development	Aging individuals (age 60+), Veterans, Individuals who reside in a rural area, Individuals with disabilities, Low-income, Women
Zoom Group, Inc.	Virtual Job Shadowing, Peer Mentoring and Self Advocacy for individuals w/disabilities.	Use of applications and online content, Basic awareness of online safety, other	Individuals who reside in a rural area, Individuals with disabilities, other







Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
intro to digital navigator activities													
Community Outreach Listening Session	3/13/2023	Listening Session (In-person)	Mountain Arts Center 50 Hal Rogers Dr. Prestonsburg, KY 41653	Regional Listening Session	20	X	X		X	X	X		X
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	Goodwill Resource Center 909 E. Broadway, Louisville, KY 40204	Covered Populations	3	X	X	X	X	X	X	X	X
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	Louisville Housing Authority 735 Eastern Pkwy, Louisville, KY 40217	Covered Populations	3	X	X				X	X	
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	The Wesley House 5114 Preston Highway, Louisville, Ky 40213	Covered Populations	3	X				X	X	X	
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	The Somali Community Center 737 S 8th St, Louisville, KY 40203	Covered Populations	2	X	X				X	X	



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	KY Refugee Ministries 969 Cherokee Rd, Louisville, KY 40204	Covered Populations	6	X	X				X	X	
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	Volunteers of America 933 Goss Ave, Louisville, KY 40217	Covered Populations	2	X						X	
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	Options to Success 3218 Virginia Ave, Louisville, KY 40211	Covered Populations	1	X						X	
Meeting with Stakeholders	3/14/2023	Meeting/Presentation	La Casita Community Center 223 East Magnolia Ave, Louisville, KY 40208	Covered Populations	10	X	X				X	X	
Community Outreach Listening Session	3/16/2023	Listening Session (In-person)	Maysville Community & Technical College 400 Rocky Adkins Tech Dr. Morehead, KY 40351	Regional Listening Session	15	X	X		X	X			X
Community Outreach Listening Session	3/20/2023	Listening Session (In-person)	Cox Building, 2-8 East Third St. Maysville, KY 41056	Regional Listening Session	50	X	X		X	X		X	X





Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached								
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area	
Meeting with Frank and Shannen, Northern Kentucky University	4/3/2023	Meeting/Presentation	Education & Labor Cabinet 500 Mero Str. Frankfort, KY 40106	Stakeholders	3									
Meeting with Katie Meyer, Alta Fiber	4/4/2023	Meeting/Presentation	Jim's Seafood 950 Wilkinson's, Blvd. Frankfort, KY 40601	Stakeholders	3									
Meeting with Dr. Sandy Curd, Promise Zone Coordinator of Kentucky Highlands Investment Corporation	4/6/2023	Meeting/Presentation	Virtual	Stakeholders	2									X
Meeting with Communication Services for The Deaf	4/7/2023	Meeting/Presentation	Virtual	Stakeholders	2					X	X			
Meeting with Mayor of	4/7/2023	Meeting/Presentation	Esperanza Latino Center	Stakeholders	3	X					X	X		





Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached								
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area	
Covington, KY and Esperanza Founder														
Meeting with NKU's Digital Literacy Program Team	4/14/2023	Meeting/Presentation	Virtual	Stakeholders	6									
Meeting with Derek Zelkowski, Digital Equity Planner for West Virginia	4/14/2023	Meeting/Presentation	Virtual	Networking	2									
April meeting with State Core Workgroup	4/17/2023	Meeting/Presentation	Virtual	Core Planning Team	10									
Meeting with Rena Sharpe of Goodwill Industries	5/2/2023	Meeting/Presentation	Virtual	Covered Populations	3		X	X						
Meeting with Kristina Scott of United Way of	5/2/2023	Meeting/Presentation	Virtual	Covered Populations	3	X				X				



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
Greater Cincinnati													
Meeting with Education and Labor Cabinet's Office of Adult Education	5/2/2023	Meeting/Presentation	Education & Labor Cabinet 500 Mero Str. Frankfort, KY 40106	Networking	5								X
Meeting with John Koehlinger of KY Refugee Ministries	5/4/2023	Meeting/Presentation	Virtual	Covered Populations	3							X	
Meeting with Kari Collins of Red Bird Mission	5/4/2023	Meeting/Presentation	Virtual	Covered Populations	3								X
Meeting with Irene Yates of Catholic Charities	5/11/2023	Meeting/Presentation	Virtual	Covered Populations	3					X	X		
Meeting with Ricky Santiago, BankON Louisville, and KY Financial	5/11/2023	Meeting/Presentation	Virtual	Covered Populations	3	X							



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached								
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area	
Empowerment Commission representatives														
Meeting with Veterans-focused Workforce Development staff for focus group planning	5/12/2023	Meeting/Presentation	Education & Labor Cabinet 500 Mero Str. Frankfort, KY 40106	Focus Group Planning	3				X					
May meeting with State Core Workgroup	5/22/2023	Meeting/Presentation	Virtual	Stakeholders	10									
Veterans Focus group	5/25/2023	Listening Session (Virtual)	In Person	Covered Population	10				X					
The Kentucky Broadband Map: A Local Government Primer	6/7/2023	Meeting/Presentation	In Person	Internet Service Providers	44									
AT&T Kick-off Celebration & First Workshop	6/7/2023	Workshop	Army Community Services Building, 1500 William C. Lee	Covered Population	50				X					



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
in Ft. Campbell base			Road in Fort Campbell, KY										
Meeting with SHEEO (State Higher Education Executive Officers Association) Members and the Arizona digital equity planner	6/8/2023	Meeting/Presentation	Virtual	Higher-Education and Adult Learners	2								
Meeting with NKU's Digital Literacy Program Team	6/9/2023	Meeting/Presentation	Virtual	Stakeholders	7								
POC Digital Equity Meeting with Eastern Kentucky Stakeholders	6/13/2023	Meeting/Presentation	Virtual	Stakeholders	6	X						X	X



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered areas	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
Focus group by KY Dept. for Libraries and Archives	6/15/2023	Listening Session (In-person)	In Person	Covered Populations	7						X	X	
Focus group by Goodwill Industries in Morehead, KY	6/23/2023	Listening Session (In-person)	Morehead, KY	Covered Populations	11	X		X		X			X
Focus group by Goodwill Industries in Morehead, KY	6/23/2023	Listening Session (In-person)	Morehead, KY	Covered Populations	21								
June Meeting with State Core Workgroup	6/26/2023	Meeting/Presentation	Hybrid	Stakeholders	11								
Focus group by Red Bird Mission	6/28/2023	Listening Session (In-person)	Beverly, KY	Covered Populations	9	X	X			X			X
Focus group hosted by United Way in Newport, KY	6/29/2023	Listening Session (In-person)	Newport, KY	Covered Populations	7	X				X			
Focus group hosted by	6/29/2023	Listening Session (In-person)	Newport, KY	Covered Populations	25	X				X			





Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached								
						Individuals who live in covered	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area	
objectives planning session														
State Core workgroup measurable objectives planning session	7/20/2023	Workshop	Lexington Griffin Gate Marriott Hotel 1800 Newton Pike, Lexington, KY 40511	Core Planning Team	20									
Focus group hosted by United Way in Paducah, KY	7/24/2023	Listening Session (In-person)	Paducah, KY	Covered Populations	8	X	X			X				X
Focus group hosted by United Way in Paducah, KY	7/24/2023	Listening Session (In-person)	Paducah, KY	Covered Populations	7	X	X		X	X				X
Focus group hosted by United Way in Pikeville, KY	7/31/2023	Listening Session (In-person)	Pikeville, KY	Covered Populations	9	X	X			X				X
Focus group hosted by United Way in Pikeville, KY	7/31/2023	Listening Session (In-person)	Pikeville, KY	Covered Populations	10	X	X			X				X



Engagement Title/Description	Engagement Date	Engagement Type	Engagement Location	Target Audience	# Engaged	Covered Populations Reached							
						Individuals who live in covered	Aging individuals	Incarcerated Individuals	Veterans	Individuals with disabilities	Individuals with a language barrier	Individuals who are members of a racial or ethnic group	Individuals who primarily reside in a rural area
AT&T Check Presentation at Somali Community Center	8/19/2023	Meeting/Presentation	Somali Community Center 737 S 8th st suite 100., Louisville, KY 40203	Covered Populations	10	X	X			X			X
WIOA meeting discussing digital skills trainings	8/22/2023	Meeting/Presentation	Northern Kentucky ADD	Stakeholders	10	X	X				X	X	



## Appendix IV. Internet Service Providers Participating in Lifeline and the Affordable Connectivity Program

COMPANY NAME	ACP PARTNER	LIFELINE PROVIDER
Access Cable Television, Inc.	✓	
All Points Broadband	✓	
altafiber	✓	
Armstrong Telecommunications, Inc.	✓	
AT&T	✓	✓
Ballard Rural Telephone Coop	✓	✓
Bracken Cable Vision	✓	
Brandenburg Telecom LLC	✓	✓
Catnect Communications, Inc	✓	
Cellular Services, LLC	✓	
Cincinnati Bell		✓
City Communications, Inc	✓	
City of Barbourville	✓	
City of Russellville Electric Plant Board	✓	
Clear Wireless, LLC	✓	
Coalfields Telephone		✓
Comcast Xfinity	✓	
Conexon Connect LLC	✓	
Crystal Broadband Networks, Inc.	✓	
Culture Wireless	✓	
Cumberland Cellular, LLC	✓	
Cumberland Connect, LLC	✓	
Dialog Telecommunications		✓
Duo County Telephone Cooperative Corp.	✓	✓
EARTHLINK, LLC	✓	
Eastern Telephone & Technologies, Inc	✓	
Electric Plant Board of the City of Glasgow	✓	
Electric Plant Board Of The City Of Murray, Kentucky	✓	
e-Tel		✓
Figgers Communication Inc.	✓	
Foothills Rural Telephone Coop. Corp., Inc.	✓	✓
FPB or Frankfurt Plant Board	✓	
Gearheart Communications	✓	
Gibson Connect, LLC	✓	✓
GigaBeam Networks, LLC	✓	
Global Connection of America		✓
Highland Communications, LLC	✓	
Highland Telephone Cooperative, Inc	✓	
Hopkinsville Electric System	✓	
Hughes Network Systems, LLC	✓	
IgLou Internet Services	✓	
IJ Wireless	✓	
Inside Connect	✓	

Integrated Path Communications, LLC	✓	
Inter Mountain Cable Inc.	✓	
IrvineOnline	✓	
JB-Nets Broadband Services	✓	
Limestone Cable Vision	✓	
Lingo	✓	
Logan Telephone Cooperative		✓
LTC Connect	✓	
Maxsip Telecom Corporation	✓	
Mayfield Electric and Water System	✓	
Mediacom LLC	✓	
Metro Communications LLC	✓	
MetroNet	✓	
Mikrotec CATV, LLC	✓	
Mountain Rural Telephone	✓	✓
North Central Telephone Cooperative	✓	
Optimum	✓	
Peeringhub Inc	✓	
Peoples Rural Telephone Cooperative	✓	✓
Peoples Telecom, LLC	✓	
Shentel, Glofiber, and Beam Wireless	✓	
South Central Rural Telecommunications	✓	
South Central Rural Telephone Cooperative		
South Central Telecom	✓	✓
Spectrum (Charter Communications Operating, LLC)	✓	
SprintFone	✓	
TDS Telecom/Leslie County Telephone Company		✓
TDS Telecom/Lewisport Telephone Company		✓
TDS Telecom/Salem Telephone Company		✓
TDS Telecommunications Corporation	✓	
Thackers-Grigsby Communications	✓	✓
TOAST.net Internet Service	✓	
TV Service	✓	
U2 CONNECT NOW	✓	
Verizon Wireless	✓	
Viasat	✓	
W.A.T.C.H. TV Company	✓	
West Kentucky Rural Telephone Cooperative Corp., Inc.	✓	
Windstream Communications	✓	✓
WK&T Telecommunications		✓
Zito West Holding, LLC	✓	

## Appendix V. Focus Group Methodology

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To learn more about internet access and adoption among covered populations, the Kentucky Education and Labor Cabinet (ELC) partnered with several nonprofits and government agencies to conduct a series of focus groups. The purpose of these focus groups was to gather insights into individuals' thoughts regarding their current internet options, how they use their internet service, and barriers that prevent some Kentuckians from subscribing to high-speed internet at home.

ELC partnered with five nonprofit organizations and state agencies to host these focus groups: The Kentucky Career Development Office, Goodwill Industries, the Kentucky Department of Libraries and Archives, Red Bird Mission, and United Way. These organizations hosted a total of fifteen focus groups between May 25 and July 31, 2023. Focus groups were offered in-person at various locations around the state, as well as online through teleconferencing platforms. Altogether, 177 Kentucky adults participated in these groups, representing all eight covered populations as defined by Section I.C. of the Digital Equity Act's Notice of Funding Opportunity: individuals living in covered households (i.e., those with annual household incomes below 150% of the federal poverty rate); individuals age 60 or older; incarcerated individuals (other than individuals who are incarcerated in a Federal correctional facility); veterans; individuals with disabilities; individuals with a language barrier (including English learners and individuals with low levels of literacy); members of racial or ethnic minority groups; and individuals living in rural parts of the state. Partner organizations shared transcripts, along with their own observations and insights, for narrative and content analyses (provided by Connected Nation, Inc.).

## Appendix VI. Residential Survey Methodology

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To explore internet access and adoption challenges faced by Kentuckians, particularly covered populations in the state, the Kentucky Education and Labor Cabinet (ELC) partnered with several nonprofits and government agencies to conduct a survey of Kentucky adults across the state. These surveys were designed through a partnership between the Kentucky Center for Statistics, the Kentucky ELC, and Connected Nation to gather insights into households' computer ownership, home internet adoption, barriers to adoption, and how they use their internet service. Additionally, the survey collected demographic data from participants to identify differences among covered populations in the state.

ELC partnered with five nonprofit organizations and state agencies to offer these surveys to their clients: The Kentucky Career Development Office, Goodwill Industries, the Kentucky Department of Libraries and Archives, Red Bird Mission, and United Way. The survey was offered through an online portal and as a paper document. Between June 14 and August 16, 2023, these organizations collected information from 604 adult Kentuckians. These respondents represent seven of the eight covered populations as defined by Section I.C. of the Digital Equity Act's Notice of Funding Opportunity: individuals living in covered households (i.e., those with annual household incomes below 150% of the federal poverty rate); individuals age 60 or older; veterans; individuals with disabilities; individuals with a language barrier (including English learners and individuals with low levels of literacy); members of racial or ethnic minority groups; and individuals living in rural parts of the state. Inmates are considered a vulnerable population due to the constraints of being incarcerated, precluding the survey from interviewing incarcerated individuals. Of the 604 Kentucky adults surveyed, 555 self-identify as members of at least one of these covered populations.

The Kentucky Center for Statistics and Connected Nation analyzed the results of these surveys; those results are presented in the Kentucky Digital Equity Plan.

## Appendix VII. Key Terms

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Artificial Intelligence (AI) - The term 'artificial intelligence' means a machine-based system that can, for a given set of human-defined objectives, make predictions, recommendations or decisions influencing real or virtual environments.

Source: [The National Artificial Intelligence Initiative Office \(NAIIO\)](#)

Broadband - The term broadband commonly refers to high-speed internet access that is always on and faster than traditional dial-up access. Broadband includes several high-speed transmission technologies, such as fiber, wireless, satellite, digital subscriber line, and cable. For the Federal Communications Commission (FCC), broadband capability requires consumers to have access to actual download speeds of at least 25 Mbps and actual upload speeds of at least 3 Mbps.

Source: [Connected Nation](#)

Broadband Equity - Broadband equity is achieved when all people and communities are able to access and use affordable, high-speed, reliable internet that meets their long-term needs.

Source: [NDIA](#)

Community Anchor Institution - Community anchor institutions (CAIs) - schools, libraries, healthcare providers, community colleges, public media, public housing, and other community organizations - are the key institutions that enable universal access to broadband.

Source: [SHLB](#)

Covered Populations -The term is defined in Digital Equity Act Sec. 60302(8) of the 2021 [Bipartisan Infrastructure Law](#) and includes (A) individuals who live in low-income households; (B) aging individuals; (C) incarcerated individuals; (D) veterans; (E) individuals with disabilities; (F) individuals with a language barrier; (G) individuals who are members of a racial or ethnic minority group; and (H) individuals who primarily reside in a rural area.

Source: 2021 Bipartisan Infrastructure Law

Digital Citizenship - Digital citizenship can be defined as the norms of behavior with regard to technology use. As a way of understanding the complexity of digital citizenship and the issues of technology use, abuse, and misuse, we have identified nine general areas of behavior that make up digital citizenship.

1. Etiquette: electronic standards of conduct or procedure
2. Communication: electronic exchange of information
3. Education: the process of teaching and learning about technology and the use of technology
4. Access: full electronic participation in society
5. Commerce: electronic buying and selling of goods
6. Responsibility: electronic responsibility for actions and deeds
7. Rights: those freedoms extended to everyone in a digital world
8. Safety: physical well-being in a digital technology world
9. Security (self-protection): electronic precautions to guarantee safety

Source: [Department of Education](#)

Digital Equity - The condition in which individuals and communities have the information technology capacity needed for full participation in the society and economy of the United States.

Source: 2021 Bipartisan Infrastructure Law

Digital Equity Ecosystem - "...interactions between individuals, populations, communities, and their larger sociotechnical environments that all play a role in shaping the digital inclusion work in local communities to promote more equitable access to technology and social and racial justice."

Source: Rhinesmith, Colin, and Susan Kennedy. "Growing Healthy Digital Equity Ecosystems During COVID-19 and Beyond." Evanston, IL: Benton Institute for Broadband & Society, October 2020. <http://benton.org/digital-equity-ecosystems-report>

Digital Inclusion - the activities necessary to ensure that individuals and communities have the tools and resources to access and meaningfully use the internet and related technology.

Primary elements of advancing digital inclusion include:

- Access to reliable and affordable Internet service
- Access to internet-enabled devices that meet a user's needs
- Availability of basic digital literacy training and technical support
- Use of applications and online content designed to enable and encourage self-sufficiency, participation, and collaboration
- Basic awareness of online safety and related matters

Source: [NDIA](#)

Digital Literacy - the ability to use current technologies, such as smartphones and laptops, and internet access to research, create content, and interact with the world. There are five key characteristics of a digitally literate person. The digitally literate person:

- Possesses the variety of skills – technical and cognitive – required to find, understand, evaluate, create, and communicate digital information in a wide variety of formats
- Can use diverse technologies appropriately and effectively to retrieve information, interpret results and judge the quality of that information
- Understands the relationship between technology, lifelong learning, personal privacy, and stewardship of information
- Uses these skills and the appropriate technology to communicate and collaborate with peers, colleagues, family, and on occasion, the general public
- Uses these skills to participate in civic society actively and contribute to a vibrant, informed, and engaged community

Source: [American Library Association](#)

Digital Navigator - Digital navigators are trusted guides who assist community members in internet adoption and the use of computing devices. Digital navigation services include ongoing assistance with affordable internet access, device acquisition, technical skills, and application support.

Source: [NDIA](#)

Grassroots Organizing - As the name suggests, grassroots organizing is a method of mobilization that comes from the ground up – everyday people come together to address an issue in their community and take action to advocate for change.

Source: [Impactive](#)

Internet of Things - This refers to the growing phenomenon of building connectivity into vehicles, wearable devices, appliances and other household items such as thermostats, as well as goods moving through business supply chains. It also covers the rapid spread of data-emitting or tracking sensors in the physical environment that give readouts on everything from crop conditions to pollution levels to where there are open parking spaces to babies' breathing rates in their cribs.

Source: [The Pew Charitable Trusts](#)

The Digital Divide - This disparity between people who have easy access to high-speed internet and communication technology and those who have limited or no access and may lack the necessary skills to use technology effectively.

Source: Connected Nation

## Appendix VII. Listening Tour Summaries

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